

Get an overview of the online moving process with pro tips from experienced customers and counselors.

Need more? Visit or call your [local transportation office](#).

TUTORIAL

Returning User Login

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The screenshot shows the Move.mil website. At the top, it says "An official website of the United States government" and "Here's how you know". The Move.mil logo is prominently displayed, along with the text "Official DOD Customer Moving Portal". Below the logo is a navigation menu with links: "Moving Guide", "Tutorials", "FAQ", "Customer Service", and "Tools & Resources". A blue banner with a white information icon contains the text: "Information for DP3 Customers Impacted by 'Recent Stop Movement'". Below the banner is a large image of a white moving truck with a green cab, parked in front of a house. A family (a man, a woman, and a child) is standing outside, waving at the truck. Below the image is a green box with white text: "Attention Customers: The Electronic Transportation Acquisition (ETA) system is being replaced by the Transportation Enhancement Access Management Services (TEAMS) on 30 Mar 2020. All user will be required to reset their passwords using the 'forgot password link' on the new TEAMS landing page." Below this text is a "HOT LINKS" section with a red arrow pointing to the "Sign in to DPS" link. The text continues: "to schedule a move, submit a customer satisfaction survey, or file a loss and damage claim."


INSTRUCTIONS

On the Move.Mil Home page select ["Sign in to DPS"](#).



Pro-tip:

- Turn off your pop-up blocker, otherwise the DPS window won't be able to open.

 Defense Personal Property System

Welcome to DPS Landing Page

Customer

(I need to ship Personal Property)

Log in with Certificate

Log in with User Id

Forgot Password?
Register as a Customer

Supporting Role

(DOD Personnel in the DP3 Enterprise and TSPs)

Log in with Certificate

Log in with YubiKey

Register in a Supporting Role

Application Notices

OCONUS users requiring toll free access to the SRC:
From a DOD installation phone with DSN access, dial 94 809-4-OFF-DSN (809-463-3376); once you receive a second dial tone, dial SRC's toll free number, 1-800-462-2176.

Outages

No outages are currently planned

Notices

No notices were found to display

PII Disclaimer


This system contains information which must be protected IAW AR 340-21, The Army Privacy Program; Department of Defense (DoD) Directive 5400.11, DoD Privacy Program; The Privacy Act of 1974 as amended applies, and it is For Official Use Only (FOUO). It must be protected or privacy act information removed prior to further disclosure.

UNCLASSIFIED/ FOUO-Privacy Act Applies

INSTRUCTIONS

Select "**Forgot Password**" to reset

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 WSO
IDENTITY SERVER

RECOVER PASSWORD

Please enter your username in the field below:

Username

SUBMITCANCEL

INSTRUCTIONS

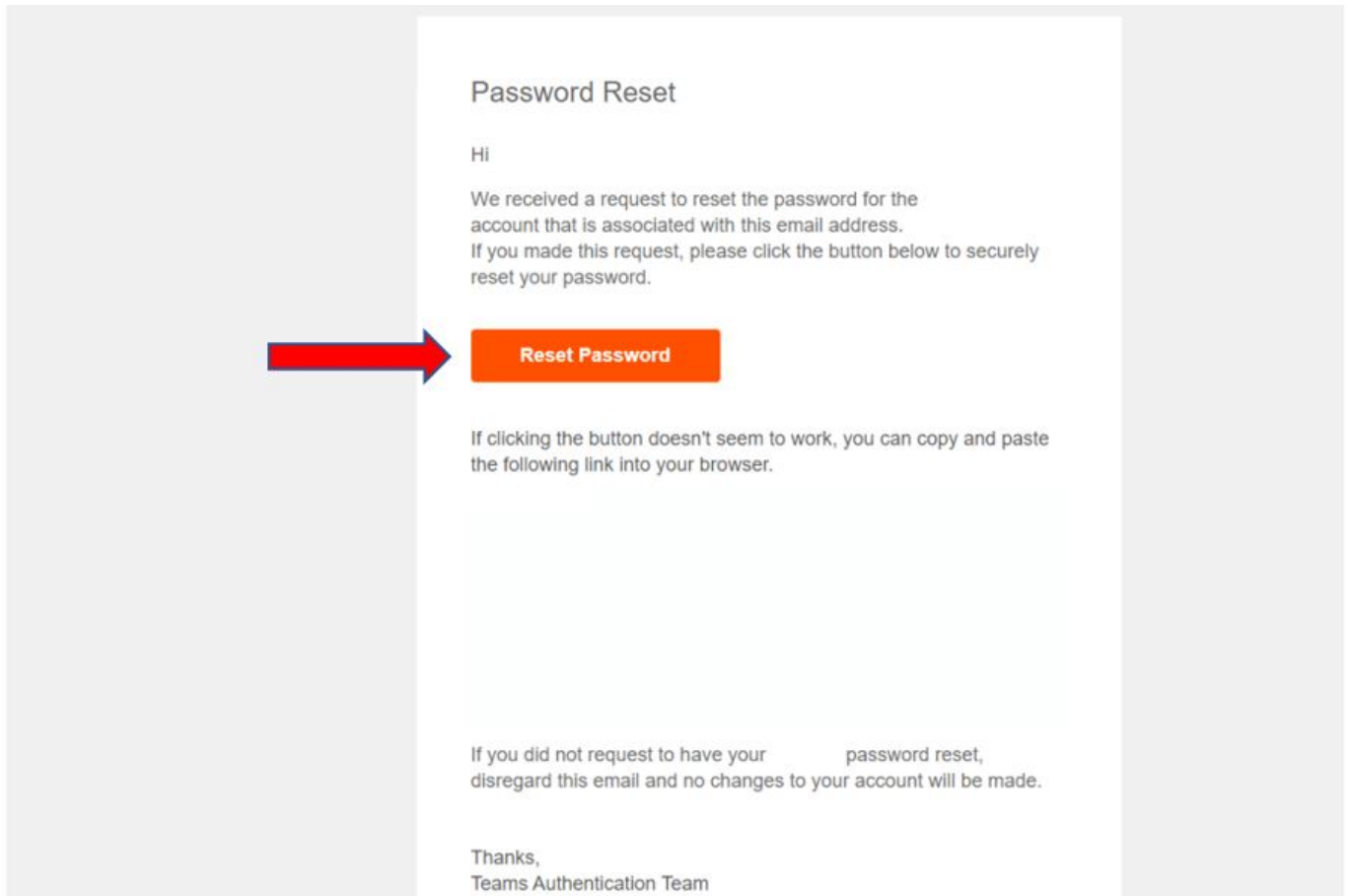
To reset your password, enter in your DPS User ID, then press SUBMIT to receive Forgot Password Email (example on next page).

If you have forgotten your DPS User ID you can call the SRC at 1-(800)-462-2176.



Pro-Tip: If your email address has changed since you created your account, [contact your system administrator](#) first.

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INSTRUCTIONS

Press "**Reset Password**".

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RESET PASSWORD

Enter New Password *

Confirm password *

SUBMIT

Password Requirements:

- At least 15 characters in length
- At least 2 special characters from: !@#\$%^&.*
- Only alphanumeric (a-z, A-Z and 0-9) and above special characters
- At least 2 lowercase letters
- At least 2 uppercase letters
- At least 2 numeric numbers
- Confirm password matches new password

INSTRUCTIONS

Now you can choose your password. Make sure it's one that you can remember, but is not a password you use for other websites or accounts.



Welcome to DPS Landing Page

Customer

(I need to ship Personal Property)

[Log in with Certificate](#)

[Log in with User Id](#)

[Forgot Password?](#)
[Register as a Customer](#)

Supporting Role

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INSTRUCTIONS

Log in with **User ID**



Maintained by
USTRANSCOM

United States Transportation Command

Technical Help Desk

For help using Move.mil or Electronic Transportation Acquisition.

Phone

Toll-Free: (800) 462-2176